



PRIVACY POLICY

Protection of Information

Zimmerman Communications Inc., ("Zimcom"), an Ohio corporation will protect the confidentiality of its customers' information, account information, and personal communications to the fullest extent possible and consistent with the law and the legitimate interests of Zimcom, its partners, its employees, and other customers of Zimcom's services. To protect the loss, misuse, and alteration of information that is collected from customers, Zimcom has appropriate physical, electronic, and managerial procedures in place.

How Customer Information is Used

Zimcom will not share customer information with third parties for the purpose of marketing or mailing lists. Zimcom may use customer information to provide its customers with system information or information about its own new or upgraded products/services.

Disclosure and Communications

Zimcom will not otherwise disclose its customers' personal and account information unless Zimcom has reason to believe that disclosing such information is necessary to identify, make contact with, or bring legal action against someone who may be causing harm or interfering with the rights or property of Zimcom, Zimcom's customers, or others, or where Zimcom has a good faith belief that the law requires such disclosure.

Zimcom also will not, except for reasons stated below, disclose to third parties the contents of any electronic mail or other electronic communications that Zimcom stores or transmits for its customers. The circumstances under which Zimcom will disclose such electronic customer communications are when:

- It is necessary in order to provide service to the customer;
- It is necessary to protect the legitimate interests of Zimcom and its customers;
- It is required to cooperate with interception orders, warrants, or other legal process that Zimcom determines in its sole discretion to be valid and enforceable; and
- It is necessary to provide to a law enforcement agency when the contents are inadvertently obtained by Zimcom and appear to pertain to the commission of a crime.

Zimcom disclaims any intention to censor, edit or engage in ongoing review or surveillance of communications stored on or transmitted through its facilities by customers or others. Zimcom will, however, review, delete or block access to communications that may harm Zimcom, its customers or third parties. The grounds on which Zimcom may take such action include, but are not limited to, actual or potential violations of Zimcom's **Acceptable Use Policy**.

Changes to this Statement

Zimcom will occasionally update this Statement of Privacy to reflect company and customer feedback. Zimcom encourages you to periodically review this Statement to be informed of how Zimcom is protecting your information.

Contact Information

Zimcom welcomes your comments regarding this Statement of Privacy. If you believe that Zimcom has not adhered to this Statement, please contact Zimcom at info@zimcom.net and we will use commercially reasonable efforts to promptly determine and remedy the problem